

43rd ANNUAL 2023

MAMSS VIRTUAL CONFERENCE

CONFERENCE INFORMATION

Please refer to the MAMSS Conference Cancellation, Refund and Transfer policy for any questions regarding cancellations, refunds or transfers. All cancellations must be made two weeks prior to the conference and transfers must be made at least 7 days prior to the conference.

	Member	Non-Member
Single-Full Conference	\$250	\$350

2 WAYS TO REGISTER:

CREDIT CARD (PREFERRED)

Use the fast and secure online form at
www.mi-mamss.org

CHECK

Complete the form online, print and invoice and mail with payment to:

Kate Cramer
3095 Howlett Drive SE
Ada, MI 49301



CONFERENCE SPEAKERS:

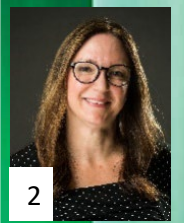
1. Amy Dee, RN
2. Natalie Rose, CPMSM, CPCS
3. Anne Wynne, CPMSM, CPCS
4. Thomas McGue, MD, FAAFP
5. Larry DeHoyos, CPCS, PESCS
6. Ropizah Ervin, CPCS, CPMSM
7. Gevena Maze
8. Sharon Beckwith
9. Sara Cameron, CPCS, CPMSM
10. Janet Wilson, CPMSM, CPCS
11. Mathieu Gaulin, CPMSM, CPCS
12. Jenny Jackson, CPMSM, CPCS
13. Yesenia Servin, CPMSM, PESCS
14. Deb Young, PharmD
15. Donna Goestenors, CPMSM



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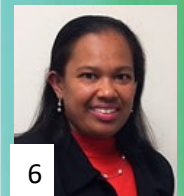
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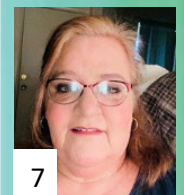
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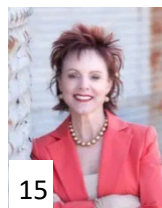
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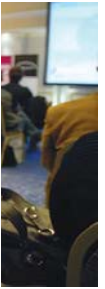
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8



SCHEDULE OF EVENTS



Thursday, May 4, 2023

8:00am - 9:00am

Amy Dee

Keynote Speaker: Resilience: Awareness, Perspective, Choice

Resilience is about becoming stronger not in spite of challenges but because of challenges. Amy uses hilarious stories and her psychiatric RN training to teach her audiences mental techniques that broaden and build resilience through awareness, perspective, and choice.

9:00am - 10:00am

Natalie Rose & Anne Wynne

Engaging Young Professionals

Learn about the priorities and what motivates the various generations in the workforce. Discover recruitment and retention strategies that engage team members. Identify ways to connect with remote team members and reduce turnover.

10:15am - 11:45am

Thomas McGue

The Joint Commission Update

Review what's new in The Joint Commission Medical Staff Chapter. Application of TJC medical staff standards across all health care systems. Update on current TJC telemedicine requirements and Medical Staff Chapter implications due to COVID

10:15am - 11:45pm

Larry DeHoyos

NCQA Update

Review what's new in The NCQA Credentialing Chapter. With special consideration for the new requirement on security controls.

11:45am - 1:00pm

Kate Cramer

Lunch/Business Meeting

1:00pm - 2:00pm

Ropizah Evans

NAMSS Update

Presentation from NAMSS Board Member at Large with NAMSS updates.

2:15pm - 3:15pm

Geneva Maze

Providing Culturally Competent LGBT Healthcare

This presentation will discuss basic LGBTQ terminology, the barriers to health care in the LGBTQ community and creating a LGBTQ welcoming environment.

2:15pm - 3:15pm

Sharon Beckwith & Sara Camron

Low/No Volume Providers

One of the biggest challenges for most medical staffs is what to do with low no-volume providers. This program will discuss best practices for determining competency and granting privileges for these providers.

3:15pm - 4:15pm

Janet Wilson

Can I Take a Vacation?

Since everyone needs to take vacations, or just needs a mental or physical break, you can proactively prepare for these breaks. In this course we will share tips on how to successfully delegate responsibilities in your absence and how to establish succession planning.

3:15pm - 4:15pm

Mathieu Gaulin & Jenny Jackson

Provider Enrollment Basics – What to do on Day 1, Week 1, Month 1, Year 1

Congrats you're a PE Professional! Now what? This presentation will walk you through some tips for getting you through Day 1, Week 1, Month 1 and Year 1.

Friday, May 5, 2023

8:00am - 9:00am

Yesenia Servin

Growth & Hustle: How MSPs have changed beyond the health crisis season

Much has changed during COVID, this presentation analyzes MSP careers before and after the extended pandemic season, it discusses how to implement a professional & personal growth timeline with measures and metrics and how to create positive impact on your journey.

9:00am - 10:30am

Deb Young

Crucial Conversations

Participants will learn the dialogue skills that help you talk to anyone about anything to reach alignment and agreement on important matters. These skills turn to behaviors that improve decision making, commitment to action, productivity, and relationships.

10:45am - 11:45am

Janet Wilson

Transition to a paperless environment

Learn how to get rid of the paper and transition to a paperless or paper-light office. We will review how to strategically plan for and successfully transition to your new environment.

10:45am - 11:45pm

Donna Goestenors

Joining Forces: Merging Credentialing & Payer Enrollment

Healthcare organizations are combining payer enrollment and credentialing, often as a result of organization mergers and acquisitions or departmental consolidations. Understand the functions of this new frontier, which include credentialing, billing, and contracting.

12:45pm - 1:45pm

Yesenia Servin

CAQH: Preview, Practice Manager & Groups

This presentation discusses the three modules that impact your enrollment process and what the recent updates are to each module. In addition, it examines best practice for implementing each module in your processes and discusses the urgent sections based on each provider specialty.

12:45pm - 1:45pm

Sara Cameron

Interdepartmental Collaboration

More information to come

2:00pm - 3:00pm

Donna Goestenors

Connecting the Dot: Telemedicine & Credential by Proxy

Telemedicine providers may never set foot in a facility, yet they're held to some of the same standards as onsite physicians. Up your knowledge of Medicare CoPs and other telemedicine accreditation standards, and how to onramp telemedicine credentialing and privileging into existing processes.