



42nd ANNUAL

2022

MAMSS VIRTUAL CONFERENCE

The New Variant: Virtual Credentialing

CONFERENCE INFORMATION

Please refer to the MAMSS Conference Cancellation, Refund and Transfer policy for any questions regarding cancellations, refunds or transfers. All cancellations must be made two weeks prior to the conference and transfers must be made at least 7 days prior to the conference

NAMSS CPMSM PREP COURSE

MAMSS is pleased to announce that this year we will be offering a NAMSS CPMSM prep course as part of your conference registration. The **first 40 conference attendees** who sign up for the course will get access. The prep course is slated to take place in July and will be 4 classes lasting 2 hours each class.

2 WAYS TO REGISTER:

CREDIT CARD (PREFERRED)

Use the fast and secure online form at www.mi-mamss.org

CHECK

Complete the form online, print and invoice and mail with payment to:
Kate Cramer
3095 Howlett Drive
Ada, MI 49301



CONFERENCE SPEAKERS:

- 1. Scott Welle**
Keynote Speaker
- 2. Amy Niehaus, CPMSM, CPCS**
President of AMN Consulting, LLC
- 3. Ropizah Ervin**
NAMSS Board Member At Large
- 4. Beth Korinek, MPH**
Chief Executive Officer, CPEP
- 5. Bill O'Neill, MBA**
Director of Outreach & Communication, CPEP
- 6. Alexis Angell, JD**
Attorney, Polsinelli & CPEP Board Member
- 7. Steve Heister**
Chief Product Officer, SkillSurvey
- 8. Michael Callahan, JD**
Senior Counsel, Katten
- 9. Laurel McCourt, MD, ABFM, CJCP**
Consultant at Joint Commission Resources, Inc
- 10. Brianna Foulkrod, CPCS, CPMSM**
Director of Credentialing
- 11. Maggie Palmer, CPCS, CPMSM**
Vice President, Professional Medical Affairs
- 12. Adam Kuz, CRNA**
MANA, President



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SCHEDULE OF EVENTS

Thursday, May 5, 2022

8:00am - 9:00am

Scott Welle

Keynote Speaker – Outperform the Norm: Mindset & Motivation
Establish a peak performance routine by utilizing the “Vital 4%”. Tap into a deeper level of consistent internal motivation by shifting your focus outward vs. inward. Boost positivity and happiness by up to 30%.

9:00am – 10:00am

Amy Niehaus

APRNs: Compliance Considerations and Leading Practices
Credentialing and privileging of advanced practice registered nurses present a unique set of challenges to medical services professionals. This session will review the accreditation and federal/state regulatory requirements, discuss collaborative practice agreements and prescriptive authority, and provide leading practices for managing these healthcare practitioners.

10:15am – 11:30am

Amy Niehaus

Mastering the Mechanics of Managed Care Credentialing
Looking for that foundational knowledge that will enable you to establish a compliant managed care credentialing program? This session is for medical services professionals that are new to the managed care field or are seeking delegation from payers and will provide a comprehensive review of the current NCQA credentialing standards and CMS managed care regulations.

11:30am – 12:15pm

Break for Lunch

12:15pm – 1:30pm

Ropizah Ervin

NAMSS Update/Business Meeting
Annual MAMSS business meeting and presentation from NAMSS Board Member at Large with NAMSS updates.

1:30pm – 2:30pm

Beth Korinek

Regaining Focus: Addressing Clinical Performance Concerns
Attendees will learn how to recognize, respond, and resolve concerns regarding clinician performance. The MSPs role in ensuring that appropriate policies are in place and followed will be explored. A wide array of resources for intervention will be reviewed. Attendees will learn how remedial resources have “pivoted” in response to COVID, decreasing barriers and increasing access to needed intervention options. Relevant case studies will be presented.

2:45pm – 3:45pm

Bill O'Neill & Alexis Angell, JD

Pushed to the Limit: The Impact of a Pandemic on the Management of Disruptive Communication
Discuss practical steps MSPs can take to work with human resource professionals and clinical leadership to establish a policy framework on communication standards that is applied consistently – even in the midst of a crisis.

3:45pm – 4:45pm

Skills Survey

Evaluating Budget for Technology

Discuss steps MSPs can take to re-evaluate their budget to include more efficient technologies. The presentation will discuss how to factor in employee time savings as a monetary value to justify additional fund for increased technology.

Friday, May 6, 2022

8:00am - 9:00am

Michael Callahan, JD

To Report or Not Report to the NPDB? That is the question.
The goal of this presentation is to provide the attendees an overview of the purpose of the Data Bank, the types of adverse actions which are and are not reportable as well as a detailed dissension of what should constitute as an “investigation” for reporting purposes. Example bylaws language will be provided. In addition, a number of recent Data Bank court decisions will be summarized along with a section on lessons learned.

9:00am - 10:45

Laurel McCourt, MD

TJC Update
Review what's new in The Joint Commission Medical Staff Chapter. Application of TJC medical staff standards across all health care systems. Update on current TJC telemedicine requirements and Medical Staff Chapter implications due to COVID-19.

11:00am – 12:00pm

Brianna Foulkrod & Maggie Palmer

Imposter Syndrome
Have you ever found your way into a job and felt like you didn't deserve to be there? Have you felt like a fraud at work and like everyone knows that you'll be 'found out' at any moment? Do you have trouble accepting your own successes? You are not alone! Imposter Syndrome is real! In this session, we will learn all about Imposter Syndrome and ways to identify, overcome, and become the hero you always were.

12:00pm – 1:00pm

Break for Lunch

1:00pm – 2:00pm

Adam Kuz, CRNA

CRNA Update

A number of updates have been made to the CRNA scope of practice when House Bill 4359 became effective. This bill affects a CRNAs level of supervision, reimbursement changes and Michigan's access to care. The presentation will be an overview of the newly passed bill and requirements a CRNA must meet in order to practice without supervision.

2:00pm – 3:00pm

Beth Korinek & Alexis Angell, JD

The Doctor did WHAT?! Tackling Sticky Professionalism Issues
In this session, you will learn about common professionalism lapses, how to strengthen bylaws and other policies to address them, and the array of strategies that are available to medical staff leaders to handle these issues in a manner commensurate with the conduct.

3:15pm – 4:15pm

Scott Welle

Keynote Speaker – Outperform the Norm: Mastery & Moving Forward
Challenge limiting beliefs about your performance standards that may be holding you back. Uncover the ONE key area that will ensure you have 76% more “best days”. Adapt and thrive through change, adversity, and stress.